### Meeting Minutes

**New Mexico Behavioral Health Collaborative**

**Meeting – August 28, 2008**

1:00 p.m. – 5:00 p.m.  
State Capitol Building, Room 322 – Corner of Don Gaspar and Paseo De Peralta – Santa Fe, New Mexico

*Hand-outs: Copies of the NM Behavioral Health Purchasing Collaborative Meeting public hand-outs may be obtained from the website www.bhc.state.nm.us*

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<td>Present were:</td>
<td>Pamela Hyde/HSD, Alfredo Vigil/DOH, Dorian Dodson/CYFD, Linda Roebuck/BHC CEO, Patrick Putnam/DDPC, Christina Stick/IAD, Liz Stefanics/HPC, Gary Beene/DVR, Vince Baca/DWS, Ricardo Campos/DOT, Kristine Meurer/PED, Angel Roybal/BHC</td>
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<td><strong>Call to Order:</strong></td>
<td>Alfredo Vigil, Chair called the meeting to order at 1:00 p.m., with a quorum present.</td>
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<td><strong>Introductions and Announcements</strong></td>
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<td><strong>Approval of NM Behavioral collaborative Meeting Minutes from July 24, 2008</strong></td>
<td>A MOTION was made by Vince Baca to approve the minutes from July 24, 2008 Behavioral Health Collaborative Meeting. The Motion was SECONDED by Pat Putnam and was PASSED unanimously.</td>
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<td><strong>Updates from Collaborative CEO</strong></td>
<td>Mary Ann Shaening and Linda Roebuck continue public meetings on CSA. Recent changes in CCA include moving to one time on-line registration and providing training for providers. Providers can register individuals for CCSS once and there will not need to be additional registrations unless the individual changes providers. Work is continuing on streamlining the prior authorization process.</td>
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On March 7, 2008, by Executive Order 2008-009, Governor Richardson created the Governor’s Task force on Prison Reform. John Bigelow, Chief Public Defender, was appointed as Chairman of the Task Force. The Task force proposed a reform package be implemented before New Mexico experiences a prison population crisis: to increase public safety, control prison population, and decrease recidivism rates, including diverting offenders from prison into treatment and other alternatives to incarceration. The Task Force’s recommendations concentrated on two main strategies for reducing prison populations – alternatives for low risk, nonviolent offenders and strategies to reduce recidivism. Recommendations regarding behavioral health services were included for Pre-incarceration (assessment, treatment and diversion), Incarceration and Reentry and Transition. |  |
<p>| <strong>Update on Native American LC Expansion</strong> | The Purchasing Collaborative is in the process of receiving applications (also known as Letters of Readiness) for the approval of up to three (3) additional Native American Local Collaboratives within Region 6. Applications must be received by 4pm August 29, 2008. The expansion workgroup appointed by the Purchasing Collaborative appointed will review the applications from September 1 thru 25, 2008. Presentations of the applications will go before the Collaborative on September 25, 2008. |  |</p>
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<td>Annual FY08 consumer Satisfaction Survey</td>
<td><em>Handout</em> Betty Downes reported that the survey project is an annual effort to determine satisfaction of NM consumers with State-funded behavioral health services. It is a collaborative effort of the Medical Assistance, Behavioral Health Services, Human Services, Children, Youth &amp; Families Departments; the Office of Consumer and Family Engagement and ValueOptions NM. The Project surveys families and consumer with regard to their satisfaction with the behavioral health care they received from ValueOptions during the first six months of FY08. Over 1516 adults, family members and youth were randomly selected and participated in interviews (telephone and in person). This effort is guided by consumer and family leadership who make up the majority of the membership of the Project's Steering Team. The survey is conducted by trained consumer or family surveyors. The power point presentation included the following:</td>
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| | 1. Why do we do it  
| | • What the survey measures  
| | • What we do with it  | |
| | 2. Highlights- Adults  
| | • Access  
| | • Appropriateness  
| | • Satisfaction  
| | • Effectiveness  
| | • Empowerment  | |
| | 3. Highlights- Youth/Families  
| | • Access  
| | • Statistical significance by Access domain  
| | • Appropriateness  
| | • Satisfaction  
| | • Effectiveness  
| | • Empowerment  | |
| | 4. Highlights- Progress on Summer Youth Initiative  
| | • Looking ahead-  
| | • We will be seeking suggestion for service improvement from the Behavioral Health Planning Council and Local Collaboratives. The Quality Improvement Committee will meet with ValueOptions to address significant findings to initiate service improvement. | |
| CYFD Video of Youth in Housing Initiative | *Kim Cobbs of the NM Children, Youth and Family Department (CYFD) and Janie McGuigan who is the Collaborative's Supportive Housing Coordinator provided an update on the CYFD's permanent supportive housing project called Transitions.*  
*The Program*  
Transitions is a 20 voucher, scattered site housing program in Albuquerque New Mexico for CYFD youth aging out of foster care and exiting the juvenile justice system. This program is based on a housing first approach, so the emphasis is on housing and supporting youth/consumer choice in the selection of a place to live and participation in services.  
*Target Population*  
• 18-21 years of age  
• Aging out of foster care and transitioning from the juvenile justice system | |
**Review of Matrix and Activities Underway**

### Discussion

- Precariously housed or homeless
- Identified behavioral health needs
- Working an active transition plan with CYFD Transition staff

#### Challenges

This program is not without its challenges. Very strong competing issues, i.e. pulls from the former peer group, substance abuse/relapse; loneliness; limited positive peer relationships; limited availability of recovery oriented activities for this age group, transportation – are a few of the challenges the youth and the team are grappling with.

Working with VONM R&R Dept re: peer program, involving our youth advocate, Erica Padilla, increasing coordination/communication with clinical homes.

#### Successes

- The ability to provide safe, affordable, decent housing, a home
- To assist youth in the connection to chosen services
- Youth input meetings
- The enhancement of systems partnerships (CYFD, VONM, BHC, SHC, MFA, TAC, PHAs, providers)
- New alliances formed with community resources/programs during work with youth
- Obtained local preference status through Bernalillo County, Public Housing Authority for youth involved in this program.

Ms. Cobbs acknowledged Secretary Dodson for being a champion for the transition age youth, to include this housing project. This project has happened because of her and her leadership and the support/vision of the Collaborative members. She also thanked the members of the Collaborative for their support for the housing project.

#### Handout

A draft of the Local Collaboratives Matrix: Current, Optional & Targeted Statewide Initiatives was reviewed by the Behavioral Health Planning Council at yesterday’s meeting (8/27).

**Overview of the handout**

The columns include:

- Name of Project
- Required
- Optional
- Budget/Legislative and Initiative /Targeted
- Seeking Input/Review
- Group Responsible

The break down included the following:

- On-going Projects
- Current Initiatives
- Upcoming Initiatives
- Meetings

The grid will be shared with the Local Collaboratives for their use and compiled for the Collaboratives information.
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<td>Behavioral Health Planning Council Report</td>
<td>At the BHPC Meeting it was suggested that we add a column to include which strategic priority each falls under, which we will be adding to the document prior to it being sent out to the Local Collaboratives.</td>
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<td>Handout-Chairperson</td>
<td>Chris Wendel briefed the Collaborative:  1. Community Mental Health Services (CMHS) block grant application letter was approved and signed.  2. Substance Abuse Prevention and Treatment (SAPT) block grant recommendations were submitted and approved.  3. BHPC Summit Update- September 23, 2008: Theme is Community Celebrations and Collaboration.  4. Changing the dates of the BHPC meeting to the 3rd Wednesday of the month starting October.  5. Core Service Agency (CSA) road show-updated: input include that a Native American site was added which may be the same day in Farmington.  6. Quality Services Review Team – two pilot sites identified and in process of building design teams. BHPC members were invited to join the teams. There are two separate teams, adult and children’s, to address systems issues.  7. There will be a retreat for the BHPC subcommittee chairs and co-chairs on September 2, 2008. The BHPC executive committee is also invited to attend.  8. There is a retreat open to the entire Planning Council on October 6, 2008 to discuss costs, meetings, membership, etc.  9. Presentation about the computer loan program by Christopher Shantz 10. Video conferencing sit updates –Las Cruces had 13 people from 4 local collaboratives.  11. RFP and the involvement of planning council members discussed tribal involvement. Bill Belzner will be contacted to ensure there is Native representation.  12. Legislative advocacy committee-formally known as the legislator education committee will also work on the 2009 Behavioral Health Day at the legislature.  13. By-laws committee is moving ahead and continues to meet.</td>
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<td>Handout- A copy of the Behavioral Health Planning Council Tentative Agenda from their August 27, 2008 meeting was provided to the Collaborative Members for review.</td>
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<td>Handout- The BHPC is working on its annual report. An excerpt was submitted to the Collaborative which include the subcommittees’ strategic priority work plans and annual reports and Local Collaborative summary of activities.</td>
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<td>Data Warehouse</td>
<td>Data Warehousing: The changing nature of the delivery of health services and reporting requirements due to regulations and competitive market forces has required health organizations to be more efficient, effective, and customer oriented. In today’s evolution of technology, data warehousing is a powerful strategic tool. Data warehousing strategy allows organizations to make more precise decisions while decreasing the cost associated with outsourcing the retrieval of data. Building a data warehouse is a key decision for New Mexico Behavioral Health Collaborative to make.</td>
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| **Resources:** | - Grant Funded: The Mental Health Transformation Grant (MHT-SIG), the HRSA & NDIIC, etc.  
- NDIIC: Currently BHC is utilizing the guidance and resources of a National Non-Profit called the NDIIC (National Data Infrastructure Improvement Consortium) that specializes in helping States and public entities share technical resources. NDIIC has experience within the development of data warehousing and through a small grant at a Federal level have been able to assist the BHC to start and move forward in this process. A proposed project plan has been drafted.  
- A Steering Committee, a Technical Implementation Group and a Data Modeling Group have been formed.  
- 3 full-time BH IT staff funded through HSD. |
| **Conclusion:** | The Data Warehousing will enable New Mexico BHC to strategically learn from the past, adapt in the present and position for the future with the use of powerful tools supported by this technology. |
| **Handout:** | Bill Belzner reported on the Legislative Finance Committee Performance Subcommittee Presentation that took place on August 12, 2008. It was based on the following components:  
1. Behavioral Health Purchasing Collaborative- RFP  
   - RFP Released on August 8, 2008  
2. Performance Management Activities  
   - LFC Audit Update  
   - House Bill 181 |
<p>| <strong>Handout:</strong> | Linda Roebuck proposed the creation of New Mexico Behavioral Health Purchasing Collaborative Standing Committees. The purpose of the committees is to have Collaborative members fully briefed on a regular basis on the work going on in the four areas identified in the committee structure. Collaborative members are to serve as liaisons to the committees. The workgroups under each area will provide more in-depth briefing for the Collaborative liaisons than is currently possible in regular meetings. Collaborative liaisons will be asked to provide updates to the Collaborative on the status of the workgroups with which they meet; give feedback to the workgroups and advise the Collaborative on issues in their areas that may require votes. Collaborative members are not being asked to staff or direct the work of the workgroups. The workgroup leaders will continue to lead the workgroups and will be the staff who meets with the subcommittees. The Executive Committee asked each Collaborative Member to identify their choice for the subcommittee for which they wish to serve as a liaison. The proposal also included to have the committees meet quarterly during a regularly scheduled collaborative meeting. |</p>
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| Anti-Stigma Campaign Update and Budget Recommendation | *Handout-Betina Gonzales McCracken reported the following:*

**Brief History**
- October 2007 Collaborative Meeting- The Anti-Stigma Public Service Announcement (PSA) campaign idea “Talk about it New Mexico” and stigma evaluation plan
- Funding for Stigma Evaluation became available in March, 2008
- Contract with UNM Began July, 2008
- Focus Groups were conducted in July, 2008
- Statewide Survey – 100 questions survey is being conducted in August, 2008 and September, 2008

**Next Steps**
- UNM to report survey findings to the Collaborative by October, 2008
- Survey and Focus Group Results will help re-define Anti-Stigma PSA Campaign
- Work with the New Mexico Broadcasters Association (NMBA) to get PSA’s on the air through their Non-Commercial Sustaining Announcement (NCSA) program
- Possible unveiling during the Behavioral Health Day at the Legislature

A copy of a Perceptions of Behavioral Health Questionnaire was distributed to the Collaborative members.

*Richard Malcolm, LISW-
Mr. Malcom discussed with the Collaborative the following items:*
- Problems with the process of authorizations and denials
- Agencies are providing services and not getting paid
- Medicaid will continue to grow if we do not have access to basic services
- Increase public access especially parking

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<td>Adjourn</td>
<td>There being no further business, the meeting adjourned at 4:25 p.m.</td>
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