Update to the New Mexico Behavioral Health Planning Council on the development of Consumer, Youth and Family Involvement Standards

Behavioral Health Planning Council
Ad Hoc Peer Subcommittee
September 15, 2010
Collaborative Direction

• The New Mexico Behavioral Health Purchasing Collaborative in conjunction with the New Mexico Behavioral Health Planning Council has established an Ad Hoc Peer Subcommittee to develop a set of standards for Consumer, Families and Youth Involvement in the behavioral health delivery system.

• The standards will apply to service providers, state agencies and consumer & family operated programs.
Purpose of Consumer, Youth and Family Standards

• The purpose of these standards is to provide guidance to service providers and Collaborative governmental agencies and their consumer, youth and family partners in designing and implementing policies and practices that promote the formal involvement, recruitment, integration, advancement and retention of consumers/peers, families, and youth in key areas of the behavioral health systems.

• Key areas may, for example, include: employment of consumers, youth & family members; planning; program evaluation; committee participation; cultural & linguistic competency; quality improvement; informed consent; training and staffing.
Starting Point

Where the Ad Hoc Peer Subcommittee started?

• The best practices in involving consumer, youth and families from nine Transformation states including New Mexico taken from the:
  “Model Standards for Consumer, Family, and Youth Involvement in Systems Transformation Activities, 2008”

Other Reference Documents used:

• New Mexico Consumer Involvement Guidelines (Chapter 10, 2004)
• Connecticut CYF Standards- 2009/2010 (in progress)
• Oklahoma Standards- 2009/2010 (in progress)
• SAMHSA - Guidelines for Consumer and Family Participation
Process Steps
1. Received recommendations of potential interested participants including 45 consumers; 16 individual family members; two family organizations; two youth organizations and one community based coalition including the New Mexico Family Network, NAMI New Mexico, the Adelante Youth Advisory Board and Northern Rio Arriba Community Health Council.

2. Convened and conducted a Web Conference with the entire Ad Hoc Peer Subcommittee on May 12, 2010

3. Convened and conducted three Affinity Work Group web conferences with each work group to roll out the process steps and work assignments. Provided all members copies of the draft Model Standards and four additional reference documents.

4. Received individual and small work group written comments on the draft Model Consumer, Youth and Family Involvement Standards by the July 23, 2010 deadline.
5. The draft Model standards were thoroughly reviewed by the responding members to include written comments, some deletions and additions.

6. The Connecticut Consumer, Youth and Family Standards were used as general principles (user friendly language).

7. Language from the Oklahoma Consumer, Youth and Family standards were also added to the draft Model Standards by work group members.

8. The use of Behavioral Health Services Division consumer involvement guidelines language on outreach was partially useful.

9. Used the SAMHSA guidelines on Consumer and Family Participation specific to planning, program administration & evaluation, rights protection, and informed consent.
PROCESS STEPS May – August 2010

10. The Adelante Youth Advisory Committee was particularly helpful and engaged three very dynamic young adult members.

11. Background and purpose specific to New Mexico has been added.
Major Themes and Highlights
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1. The overall document synthesizes the draft Model Standards with additional language from other state standards.

2. The revised draft standards were reviewed by the Ad Hoc Peer Subcommittee on August 19, 2010 and additional revisions were recommended to the draft.

3. Strong emphasis on consumer, youth and family member employment in service provider agencies and state government.
Major Themes & Highlights

4. Major elements of the draft Model standards were not significantly changed in the revised draft.

5. Reviewers commented on how the standards are to be monitored.

6. The draft model standards had an advisory council recommendation that matches New Mexico’s BHPC so the revised draft Model Standards use New Mexico specific language related to the BHPC.
Major Themes & Highlights

7. The draft model standards recommended an Interagency Council be formed to include consumers, youth and family members along with state staff (no such body exists in New Mexico).

8. The Adelante Youth Advisory Committee comments were just received and the general issue was that the language used be more readily understandable by young readers.

9. The draft standards a rationale and quality indicators to demonstrate how the standards can be applied.
Next Steps
NEXT STEPS

1. Representatives from the Ad Hoc Peer Subcommittee members to help to present an update to the New Mexico Behavioral Health Purchasing Collaborative on Thursday, August 26, 2010

2. A revised set of draft standards will be presented to the Behavioral Health Planning Council at their September 15, 2010 meeting.

3. The Ad Hoc Peer Subcommittee will request the BHPC to develop the process steps for public input on these draft standards.

4. Formally make recommendations on these standards to the Collaborative at the December 2010 meeting.

5. The New Mexico Collaborative staff have been invited to speak on a Topical Call on Standards for Consumer, Family and Youth Involvement on September 15, 2010 by the TSIG Consumer Policy Research Consulting firm.
• Thank you!
Contact Information

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