Table 1 – Coordinated Service Delivery System

1. The State is considering making all its health plans provide a full package of services from prevention through home and community based through nursing facility in one system. What things would you want to make sure health plans do to support the elderly and physically disabled in such a system?

2. (if time allows) As the State looks towards creating a coordinated service delivery system, what are the top 2 things you want us to pay attention to?

Table 2 – Personal Responsibility

1. How do you think the State could increase the sense of personal responsibility that people take for their own health and for helping to financially support the services they need?

2. (if time allows) What are the top 2 things you would want the State to keep in mind as we introduce a greater sense of personal responsibility into the system?

Table 3 - Pay for Performance

1. In today’s system, medical providers tend to get paid based on the number of services they provide whether those services make people better or not. The State would like to focus more on paying for results like helping people become healthier and stay healthy. What are some ideas you have for how we can achieve this goal?

2. (if time allows) What are the top 2 items you would want the State to keep in mind to help us pay for value and health outcomes instead of the number of services provided?

Table 4 – Coordinated Service Delivery System

1. What do you think is the best way for the State to provide services to people with a developmental disability? Right now, a small number of people get a lot of services and others get fewer or no services. How can we make this system fair for all given that we have limited resources?

2. (if time allows) As the State looks towards creating a coordinated service delivery system, what are the top 2 things you want us to pay attention to?
Table 5 – Personal Responsibility

1. What could the State do to help make sure people do not go to the Emergency Room unless they have a real medical emergency?

2. (if time allows) What are the top 2 things you would want the State to keep in mind as we introduce a greater sense of personal responsibility into the system?

Table 6 – Pay for Performance

1. The State is interested in developing health homes. A health home is a group of doctors and other health care providers who organize to provide an array of health care benefits to help members with a particular medical condition like diabetes or heart disease. What kind of medical conditions do you think we ought to address using the health home concept?

2. (if time allows) What are the top 2 items you would want the State to keep in mind to help us pay for value and health outcomes instead of the number of services provided?

Table 7 – Coordinated Service Delivery System

1. What long term care services and supports should the State provide to help you keep your family members at home? How much responsibility for care for your family member could you take to help keep your family member safe but also keep costs down?

2. (if time allows) As the State looks towards creating a coordinated service delivery system, what are the top 2 things you want us to pay attention to?

Table 8 – Personal Responsibility

1. What do you think the State could/should do to help Medicaid members make and keep appointments for prevention and wellness services?

2. (if time allows) What are the top 2 things you would want the State to keep in mind as we introduce a greater sense of personal responsibility into the system?