Present: BHPC Members
Executive Committee: Co-Chair; Carol Luna-Anderson; William Daumueler; Ophelia Rinaldi
Frank Adakai (Native American); Nancy Jo Archer; Trinidad Arguello, Martin Arriola; Rhonda Avidon; Mary Sue Blackhurst; Judy Bonnell; Frank Chevalier; Cindy Collyer; Sarah Couch; Brenda Crocker; Mike Estrada; Gail Falconer; Gay Finlayson; Michelle Franosky; Marcia Hawthorne; Vivian Heye; Pamela Holland; Erin Hourihan; Kathleen Hunt; Robert Hyman; Susie Kimble; Catherine Mcclain; Jane Ann Oldrup; Karen Peterson; Carlos Preciado; Santiago Rodriguez; Marilyn Rohn; Debbie Salazar; Frankie Scofield; Christena Scott; Peter Swatzell; Carolyn Thomas-Morris; Robinson Tom; Susie Trujillo; Lisa Trujillo; Marlene Velarde
Statutory Subcommittee Chairs (present): Mark Edwards, Children’s;
ABSENT/Unexcused: Anthony Archuleta; Angela Coburn, Teresa Gomez, Sherry Helwig, Kristine Jacobus, Joseph Lunn, Dee Martinez, Maxine Nakai, Dolores Rivera, Rachel Saiz William High Eagle Sandoval, Rudy Shije, Christina Stick, Teri Sturgis, Rich Tavares,
Staff: Suzanne Pearlman, Sam Baca, Jesse Chavez; Valerie Quintana, Rebecca Estrada, Sam Baca, Patricia Gallegos; Rebecca Ballantine; Letty Rutledge; Shereen Shantz

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| Welcome and Announcements                  | • Meeting Called to order by Trinidad Arguello  
• Introduction of Guests  
• Reminders  
• Announcement that January 23rd is Senior Day at the Legislature  
• Announcement that the ad hoc committee for finances; had a meeting via teleconference; trying to look at the finances of the Planning Council; appears that the council was originally organized to meet quarterly-the funding was contingent on that basis; each meeting costs between 9k and 10k per year; exploring any other funding and the best way to utilize the funding; budget covers mileage, room and board, and stipend; some local collaborative have assisted but are running out of money as well; will continue to update on the finances  
• Announcement that we are looking into video conferencing; details are in the works  
• Determined and decided that we have a quorum                                                                                                                                                  |
| Approval of Agenda                         | • Changes in agenda to be approved  
• Patsy Romero to 9:15 from 10:30  
• 10:30 Behavioral Health Legislative Update  
• Moved and Approved                                                                                                                                                                           |
| Approval of Minutes                        | • Correct December 13th from stating Children’s Purchasing Plan to Linda Roebuck Meeting  
• Question About the LC Minutes; Announced that LC’s need to present their notes to the note taker  
• Minutes approved with changes                                                                                                                                                                     |
| Patsy Romero/VO NM Reinvestment Proposals and Other | • Above 10 million dollars in requests  
• All reinvestment requests have been received and given to the LC’s  
• Statewide proposals have been given until the end of February to review proposals                                                                                                                                 |

BHPC Meeting Minutes December 19, 2007-----Page 1
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| Updates | • After the review should send out a letter to every applicant  
• Region 2 received the most proposals  
• Expect to try to get the money out within 2 weeks after the contracts are received from those who are awarded.  
• Thanked the Local Collaborative for their work in the review process. Knows that this has taken a long time; VONM appreciates the feedback from the LC’s.  
• Responded to a question by Marilyn Rohn who wanted to know if it was true that reinvestment dollars were for consumer and family driven services. The answer was yes and funds are predominantly given to providers for this service; the reinvestment fund is a place for providers to receive more monies for services.  
• Ms. Rohn expressed concern that there was a lot of money which went to agencies of organizations that VO employees had previously worked at and/or opened up after leaving employment with VONM. Ms. Romero acknowledges that there are some projects that are being funded today that are run by former VONM employees.  
• When the LC review the proposals how much weight is carried by them for the consumer and family run business  
• Third year of process; in the first year LC’s did not review; second year the LC review process was implemented- a lot of money was spent on enhanced services and reinvestment dollars went towards those services; last year was a very quick turn around time; lot of questions  
• LC12 asked about the over 10 million dollars in request; VO has 3 million dollars; 3% of DOH money can be earned by the local providers not the 3 million which is in question  
• Question about a program which would be beneficial in many ways; but there is a lack of technical assistance for the lay person; should there be a more informal process; how can consumers and family members be empowered for this process  
• How much $ has been set aside for the NA projects; all part of the same reinvestment process no specific dollars were set aside for this;  
• Planning Councils and LC’s are under the purchasing collaborative; LC’s are not managed by VO; LC operating funds do not come out of VO except for the $3000 that is given to the LC’s by VONM;  
• Stated that there will be support to the Planning Council (5K) from the State and each Collaborative (3k) will continue to come from VONM but the reinvestment fund is totally separate from this money.  
• Proposal should be reviewed on how it is presented; a lot of education is needed because not everyone understands who is the consumer, family member, and provider, etc.  
• Question about the LC’s having the final say  
| Behavioral Health Legislation Update | • Move to change the agenda for Karen Meador to speak now instead of 10:00; Moved and Approved.  
• Introduction of Harrison Kinney  
• Announced that there are a limited number of handouts; members first  
• Get Bills with twenty-four hours to analyze them; administer the services to complete; goes to finance people; Medicaid finance people and ask if there could be a match for this; goes to legal people; sometimes take a minute or and, sometimes, an hour;  
• First one is a chart which show you where your legislatures sit within the chambers  
• Second has some of the useful websites  
• More detailed information on committees  
• Whatever is on the website is likely to change by the end of the day; use the website; suggestions: a telephone tree; call the secretary of that committee;  
• full list of bills which will be introduced; actions taken; what that committee has done  
• Main handout: what Behavioral Health bills are for today  

**Action Items:**

- Provide copy of Pam Sanchez information
• Discussion about the bills which have been introduced and the process
• Some discussion about memorials and reinforce the position of the Planning Council
• If talking to members may be a good idea to reinforce the Planning Council as well
• Question: Governor has supported full funding of Medicaid? Not known—anyone in the room?
• Question: Does the department of prioritizing with bills in terms of support? Department do not support appropriation bills that are not in the executive budget. Example was provided.
• Copy of compilation of items from the executive budget; discussion about other budgets
• We have a Behavioral Health Purchasing Collaborative and that funding them; would be some oversight; request for certain funds to DFA; Veterans Affairs; Corrections; Seems like that funding of the Behavioral Health Purchasing Collaborative has not been endorsed; seems that we are still splitting everything off;
• Concerns about funding for children and adults were mentioned and that there is a need to discuss this further
• More important: department budgets; these concerns need to be addressed at the budget committees. Need people to pay attention to these hearings
• Some committees and subcommittees need assistance to get to this point. More technical assistance in guiding the committees is needed.
• Need for access to medication and services in many parts of the state is needed. We need to make certain that there is money for the adult community
• Pleased that this information was provided to us today; very informative; keep in mind that the list which was handed out is this morning’s list—hope that there will not be too many more.
• Everyone reminded to look on the website: http://legis.state.nm.us/lcs/BillFinder.asp
• Can make view known without needing to speak; the chair will ask in the beginning how many support a bill; how many oppose;
• We need to figure out a way to support families and their children
• Daily alert –Can we provide one; what is the most efficient way to get information out to the council
• Some review on bills and how to read the information

Behavioral Health Day & Introduction of Stars-Pamela Holland
• Went off with not too many glitches; Special Thank you went to all who helped and supported the committee
• Will have a post meeting to make improvements for next year.
• All who received STARS were asked to stand and thanked for all of their support; All LC names were named.

Consumer Satisfaction Survey-Marcia Prophet
• See Handout
• Question: do we have any idea about where the survey has been taken; VO takes a random selection of areas that receive services
• Children and Family section; Steering has worked to improve the response and feedback from people who took the survey
• Follow-up: Email went out to CAT about feedback to go to the CAT by the end of February and beginning of March
• Comments about the break-out of the 4’s and 5’s; if you lump the two together you really do not get a true picture. Keep it separate; would like to see the difference;
• Employee a BHSD statistician to employ all of the calculations on this; this is the way that the FEDS have designed; is funded through the FEDS
• Helping Consumers and Family Members and help them to understand
• Question about specific verbiage; Concerns were voiced about the information; meaning that the change falls between so
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<td>many alphas of the measure; Change falls within a certain range.</td>
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<td>• Comment about the outcome i.e. specifically children and family members; what are the next steps to use this data, develop an action plan and approach these issues.</td>
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<td>• Focus groups were done last year; certain protocols were followed</td>
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<td>• Put together to give you an overview; there is a lot of information within the document if you look at the survey results itself.</td>
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<td>• Interesting to see how much was paid to the expert who did the culmination of numbers; over a thousand respondents; what is the population of NM; 2% of the population VO serves was surveyed.</td>
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<td>• Need to touch base with everyone; how many Native Americans were surveyed and if they actually understood the questions. Need to concentrate on getting out there and reaching the Collaborative to get the results that we need.</td>
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<td>• Stated that this is just one method to obtain information; Please do give feedback;</td>
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<td>• We have to culturally sensitive and appropriate to our consumers. This is not a true sample of all consumers within NM; would use this information with caution.</td>
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<td>• Does not actually include grievance that were filed and should look at the grievances that were filed by the consumers; steps taken; did not see anything in survey that would help to give that type of feedback; Adult and child section talked about issues; transportation is not a reimbursable thing-to develop a system of care we have to look at what all of the barriers are.</td>
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<td>• Consumers need to be more involved in their needs; groups that Betty Downs is called the Quality Evaluation Committee; these issues are being addressed in a different venue; how contract oversight will change;</td>
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<td>• VO quality management committee; learned a lot; very important information and will provide a report at Planning Council</td>
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<td>• Most important part is Consumer Driven and Consumer Participation; the involvement and knowledge are important and this is exactly what all of the initiatives need.</td>
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<td>• There is not enough information and staff to address this information; hope to expand this out;</td>
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### Selection Four BHPC Volunteers for the Reinvestment Proposal Review Committee

- Make certain that there is a geographic presentation; what is the time commitment; Twenty-two proposals;
- Requested that we go by nominations; supported to have an equal representation of the state.
- Suggest that instead of 4 have 5 to include the NA community; it would have to be 6 to include the NA community as well
- Suggest self nominations and vote
- So that there is representation and appropriate input; you must have three people read each proposal; divide into parts for each---will need 9 people to read them; reading all 22 will be difficult; need someone who is familiar with children’s needs;
- Asked if we should put this to a vote; Move that set up 9 people –one from each region, one from NA community; including Trinidad; seconded; two at large. Moved and approved.
- Requested names by region: Requested if they are a consumer, family member or a provider
- Moved that each region vote for their own representative. Seconded and approved.

### Substance Abuse Committee

- Committee in Process of selecting a co-chair. Election is occurring for members of this committee
- Need more consumers for committee Meet at the ARC Plaza the second Tuesday of every month from 1-4.
- Concern about meeting via teleconferencing

### Update on

- We need Technical Assistance; Asking the LC’s to send up information on what type of technical assistance you need
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| Children’s Purchasing Plan – Mark Edwards | • Include training on system of care  
• How long do we have to respond: the date will be on the memo which will be sent out. Once information is received  
• Did not address specifics about data from VO; incorrect data from the Children’s Purchasing Plan to make a correct point.  
• Discussion about the Children’s Subcommittee meeting on January the 10th  
• Request for an Ad Hoc Committee  
• If there is going to be an action item that the council is to vote on; this will need to be submitted as an agenda item to the executive Committee and it will be added on to be voted on at the next meeting. Discussion about the frustration regarding the timeline. |
| Looking Forward from December 13, 2007 | • We discussed things which are not working. Would like to ask for solutions from action items which came up.  
• How we can better improve the LC involvement? Two minutes from each LC is not enough. What can we do to make this a better receptive place to do this?  
• Communication is terrible. We want you to say: why don’t you try this that.  
• Focus Group. We need solutions.  
• These are main issues that came up at the last meeting that these issues do not make the Planning Council as efficient.  
• Recommendation to be able to have a say within the LC on information such as the RFP, other items. Perhaps, when reinvestment proposals go to VO they should have a wait? How can we do that so that our voice is in a better perspective? Need to have a realistic impact.  
• LC’s voice gives them a role.  
• Much larger than reinvestment $’s.  
• Need mechanisms where the actual voice and say-so comes from the LC’s and funnels up as opposed to the other way around.  
• Would like to have some final decisions; when the proposals go to the LC’s; the proposals go on to VO along with the recommendations  
• A better definition for empowerment.  
• Planning Council doesn’t know what the LC’s are doing and they do not know as well.  
• Would be a great help to have very specific guidelines when anyone is going to a LC. One it should be standardized. Very specific questions need to be asked. Lot of frustration how are they rating the LC’s input. What is happening to our information?  
• The subcommittees have a place where local issues where there is some type of oversight whether there is a children’s issue. Encourage people to have their LC come to the subcommittee and address local issues. Subcommittee ingrains the community as whole.  
• Within the LC they should talk to their representatives on this council to discuss what it is they would like to have assistance or issues which may need to be addressed.  
• LC’s get a filtered out process; maybe looking at ways to ensure that LC’s have good representation at the subcommittee. There has got to be a mechanism where they are treated as decision makers, and legislative priorities. This has got to be a place where people believe this is really what needs to have happen  
• Are all fifteen LC’s up and running. When the LC does not know what the Planning Council is, when there are meetings at the same time; form an understanding and unity between them. In LC there are issues and not one of them is addressed but they are during coffee. Any item discussed in a subcommittee requires action; and should be put on the agenda as an action item. This is not complicated—does not take two months.  
• Communication—does this LC have a clue about the Behavioral Health Planning Council. |

Action Item: Please provide the contacts list to the group again
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<td>• Disparity between BHPC and LC’s? Are we too big? People feel that they do not have an opportunity to talk.</td>
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<td>• Are we too big?</td>
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<td>• Statewide collaborative meetings sanctioned by the state.</td>
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<td>• Access to information is important. Can this be prioritized? We would like to have ownership to all meetings.</td>
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<td>• Reacquaint yourselves about your responsibilities, the LC (voices of the community) should be telling us (Planning Council) what we should be doing not the other way around.</td>
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<td>• Consumer Centered Board, need to review statutes and by-laws, to determine if we are learning our function as a Planning Council.</td>
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<td>• What can we do to make Consumers want to come to the meetings: We are limited in that each LC has their own differences and problems that need to be resolved? BHPC can take the issues from the representatives—our group is large.</td>
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<td>• It would be helpful to have a list of services in each LC to provide to the consumers and the family members. This would be an incentive to show up. Do not need volume, just need names of providers in each community.</td>
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<td>• Need to demand to have someone from VO to provide specific information. Want to have someone from VO to be represented at every meeting until the end of BHPC.</td>
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<td>• Need to have a community needs assessment.</td>
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<td>• Would be nice if the LC’s could gather and network</td>
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<td>• Recommendation on subcommittees available to everybody—contact information needed</td>
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<td>• Need a List of members and their contact information. If we don’t know how can expect the LC’s to know. Discussed confidentiality issues</td>
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<td>• Statewide LC consumer conference? What may work in one community may work in another community.</td>
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<td>• What can we do to improve communication? Positive ways to improve? Have a blog; Most communication is nonverbal-video conferencing would help with this. The health departments have this availability—can we collaborate?</td>
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<td>• Announced that there is a list for the Planning Council which can be provided.</td>
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<td>• List needs to show if they are providers, consumers, family members and what subcommittee they serve on.</td>
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<td>• Report to the LC’s from the Planning council. Could that be the Take Home Points?</td>
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<td>• Anymore solutions that may come to mind?</td>
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<td>• Need to acknowledge Letty and everything that she does for the BHPC, subcommittees, etc.</td>
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<td>• CAT people—</td>
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<td>• Facilitator for this meeting every month.</td>
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<td>• Recommend that if there is something which will take a lot of time the Executive Committee should keep that in mind so that we can stay on track and have more time to address things.</td>
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<td>• As soon as the year is up can we vote on new officers at the next meeting? Can this be put on the May agenda?</td>
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**Public Comment**

- Reminded Member not to respond to public comment.
- LC1—relation to the subcommittees; we need to know what they are and what their purpose; easily forgotten that not all consumers have the access to obtain information on the computer; cannot say enough time how “hard copies”. These are important to have available on a regular basis—needs to be a part of the budget. Encourage this to be a part of the budget.

**Talking Points**

- Areas of discussion and synopsis of conversation. Started with reinvestment dollars process that was shared is that VO is sending those to the LC’s.
- Very lengthy time to find 9 people for their input on the reinvestment dollars proposals
- Finance Study team is exploring new funding sources and how best to make this information available. Between 9 and
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| 10K is being spent | • Behavioral Update Legislative Day was wonderful  
• Behavioral Health Day was wonderful success  
• Consumer Satisfaction results were share focused on recovery and consumer driven. Concerns about number of individuals surveyed, cultural competency, quality of improvements and what happens as a result  
• Children’s Subcommittee – all children’s activities take place within the state;  
• Substance Abuse presented with a statement about concerns, reviewed plan on Los Lunas Facility, resources were limited subcommittee was not consulted. Strong recommendation that IOP funding is needed. Need for more consumers to be on this committee.  
• Children’s Purchasing Plan-discussion that the LCS have the plan and will review, come up with their own plan  
• Lots of discussion about technical assistance.  
• Feedback given out and not acted upon.  
• How to get consumers more involved. Some suggestions about how and what kinds of things are needed.  
• Make sure that all subcommittee meeting dates and minutes be made available to the members.  
• Is there a place on BHPC to have LC’s to meet and share information for the meetings?  
• How communication can go up and down. |
| Adjourn | • Prior to adjournment please let us know if you liked the room. Some suggestions/points were made.  
• Discussion about where we will be meeting next month. Someone suggested that Albuquerque would be a better place to access than this location. Next month we will meet here unless there is another facility available with videoconferencing.  
• Meeting adjourned 2:10 PM |